

**RPM**

RPM, INC. • 2628 Pearl Road • P.O. Box 777 • Medina, Ohio 44256 • 330-273-5090 • FAX 330-225-6574

**FAX**

DATE: January 28, 2002 TIME: 9:00 AM  
ATTENTION: Attorney General John Ashcroft  
COMPANY: US Department of Justice  
FAX NUMBER: (202) 307-1454  
FROM: Glenn R. Hasman  
SUBJECT: Microsoft  
NUMBER OF PAGES: 2 (including this cover sheet)

**8797 Treetop Trail**  
**Broadview Heights, OH 44147**

January 28, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

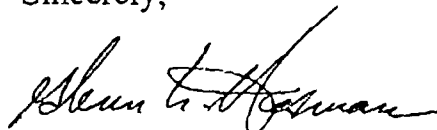
Dear Mr. Ashcroft:

This is to give my approval to the ending of the antitrust case brought against Microsoft. In my opinion, it has gone on far too long and we need to get back to business. We talk about the economic downturn but keep the one company that could probably pull us out of it, tied up in litigation.

From what I understand of the agreement, Microsoft has been more than fair in trying to settle this case. Microsoft has agreed to terms that go far beyond the products and procedures that were actually at issue in the original case; Microsoft has agreed to grant computer makers broad new rights to configure Windows so as to promote non-Microsoft software programs. Microsoft has further agreed to design future versions of Windows with a mechanism to make it easier to promote non-Microsoft software.

It is in the best interests of America, and the world, if we put this case behind us and get back to business. Please give your support to this agreement.

Sincerely,



Glenn R. Hasman